

FAQ's Team Surrey Junior Membership

1. What is the Team Surrey Junior Membership?

The Team Surrey Junior Membership gives young children aged 12 to under 16 years old access to selected sport and fitness sessions run by Team Surrey, delivered in a safe and supportive environment by qualified coaches.

2. What activities are included in the membership?

Junior members can access a range of activities such as:

- Swimming Pool
- Gym

**selected time apply for all activities*

3. Do juniors need to be accompanied by an adult?

As your children will be supervised in the gym parents do not need to accompany their child.

Parents must be in the building when the child is using the swimming pool as this is not supervised by a coach.

4. How much does the membership cost?

Memberships will cost £20 a month.

5. Are the coaches qualified?

Yes—all sessions are delivered by coaches who hold:

National Governing Body qualifications

Enhanced DBS checks

Safeguarding and first-aid training

6. What if my child has medical needs or additional requirements?

Parents can share information during the membership purchase. Reasonable adjustments are accommodated wherever possible.

7. Can I cancel my membership?

Cancellation and refund policies are outlined in our membership terms and conditions. There is a minimum 3 month contract for this membership.

8. How does my child get access to the building/ sessions?

All children will need to wear their Team Surrey Junior Wristband for the duration of sessions so they can be identified by staff. To gain access to the building children will need to either swipe their membership card or scan in through the turnstiles.